

Our Ref: SVI/MLA
Date: 6 October 2016
Enquiries to: Transport Team
Tel: 0345 606 6171
E-Mail: passenger.transport@suffolk.gov.uk

Dear Parent/Carer

Ipswich Bus Company – Planned Strike by Unite Union

You may be aware of an impending strike by the Unite Union at Ipswich Buses Limited on Monday 10 October 2016.

We are writing to all families whose children have a bus ticket organised by us to travel on Ipswich Buses to and from school.

As your child travels to school or college on a route run by Ipswich Buses, please use the information on the back of this letter, to plan your child's travel on Monday 10 October 2016.

There may be some routes within the town which will be completely cancelled. Families can make use of the Suffolk On Board Journey Planner to explore alternative bus operators or routes which operate nearby.

If you have any queries concerning these arrangements, please contact Customer Services on 0345 6066173.

Yours faithfully

Aidan Dunn
Assistant Director
Resource Management

<p>School buses</p> <p>DM303 FX173 HK604 IP202 IP511 SB464 SB465 WE915 WE918</p>	<p>If the industrial action proceeds, these services will be operated by a different company under an emergency contract with Suffolk County Council</p> <p>Replacement companies will only be selected from the existing list of SCC approved suppliers.</p> <p>Regardless of the company operating the contract the vehicle involved will display a prominent yellow sign in the front windscreen with the route number in black print.</p> <p>Because of capacity issues some routes may require more than one bus (e.g. two single decks instead of a double deck). Both buses will display the route number as described above</p>
<p>Ipswich town services (IB100)</p>	<p>If the industrial action proceeds, students entitled to travel using a bus pass for IB100 are advised that a reduced level of service will operate on some routes within Ipswich. Some routes are likely to be withdrawn in their entirety.</p> <p>Suffolk County Council will be unable to replace any withdrawn service so students are advised to check in advance as to which services are operating. These will be made available on www.suffolkonboard.com</p> <p>Students may need to allow extra time to complete their journey.</p>
<p>Ipswich town service (no pass and fares paid)</p>	<p>If the industrial action proceeds, students who are not entitled to free travel are also advised that a reduced level of service will operate on some routes within Ipswich. Some routes are likely to be withdrawn in their entirety.</p> <p>Suffolk County Council will be unable to replace any withdrawn service so students are advised to check in advance as to which services are operating. These will be made available on www.suffolkonboard.com</p> <p>Students may need to allow extra time to complete their journey.</p>
<p>Rural contract services</p> <p>Route 111 Route 202</p>	<p>If the industrial action proceeds, there will be disruption to these routes.</p> <p>Journeys that are replaced will be operated by a different company under an emergency contract with Suffolk County Council</p> <p>Replacement companies will only be selected from the existing list of SCC approved suppliers.</p> <p>Normal destination displays on the front of the bus will notify passengers of the route.</p> <p>Exact details of available journeys will be made available at www.suffolkonboard.com</p>